

# CURRICULUM VITAE

## Christi Quarles Smith, Pharm.D.

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### Personal Information

#### Business

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#### Licensure:

Arkansas Pharmacist License #PD11445  
(issued 2010)

### Education

July 2010-June 2011	Pharmacy Practice Residency (PGY-1) <i>ASHIP Accredited Residency</i> University of Arkansas for Medical Sciences (UAMS) Medical Center Little Rock, AR
August 2006-May 2010	Doctor of Pharmacy UAMS College of Pharmacy Little Rock, AR
August 2003-May 2006	Pharmacy Pre-requisite Coursework Henderson State University Arkadelphia, AR

### Professional Experience

September 2014-Present	<b>Assistant Director of Pharmacy for Medication Safety</b> <b>University of Arkansas for Medical Sciences</b> <b>Little Rock, AR</b>
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The University of Arkansas for Medical Sciences (UAMS) was founded in 1879 and is the state's only comprehensive academic health center. The UAMS Medical Center consists of 373 adult private rooms, 64 newborn bassinets, and 40 psychiatry beds. Additionally, the UAMS campus includes five colleges and a graduate school, as well as seven specialty institutes of excellence. Job duties include, but are not limited to, the following:

- Evaluating and implementing systems, processes, and automation to improve medication safety and usage across the UAMS campus
- Maintaining institutional accreditation and regulatory compliance related to The Joint Commission's Medication Management standards, as well as medication-related rules and regulations as governed by the Centers for Medicare & Medicaid Services (CMS), the Arkansas Department of Health, and the Arkansas State Board of Pharmacy
- Revising and managing all policies and procedures for the Department of Pharmacy, as well as all medication-related Medical Staff policies for the institution
- Maintaining quality assurance activities throughout the Department of Pharmacy
- Acting as Secretary of the UAMS Pharmacy & Therapeutics (P&T) Committee
- Acting as a liaison between other UAMS Medical Center Departments and the Department of Pharmacy by participating in various committees pertaining to medication safety and performance improvement

**Professional Experience (continued)**

**July 2011-September 2014                      Manager, Quality Programs**  
**Arkansas Foundation for Medical Care**  
**Little Rock, AR**

Arkansas Foundation for Medical Care (AFMC) is the federally designated healthcare quality improvement organization for the state. AFMC works with Medicare, Arkansas Medicaid, and other clients and partners to promote healthcare excellence through education and evaluation and works to best utilize healthcare resources. Job duties included, but were not limited to, the following:

- Coordinating and managing three projects in the Centers for Medicare & Medicaid Services (CMS) 10<sup>th</sup> Scope of Work healthcare contract:
  - Improving Individual Patient Care by Reducing Adverse Drug Events
  - Integrating Care for Populations and Communities by Reducing 30-Day Readmissions
  - Improving Care Transitions to Reduce Readmissions among Medicare-Medicaid Enrollees
- Responsibility for leading a team of Quality Specialists, including 6 direct reports and 7 indirect reports, toward timely and accurate completion of all contract deliverables within budget
- Organizing healthcare-related educational sessions for providers/stakeholders on a quarterly basis
- Preparing and submitting project-related contract deliverables to CMS
- Identifying, cultivating, and retaining relationships with providers, stakeholders, and beneficiaries for the purposes of improving healthcare for the Medicare population
- Representing AFMC at stakeholder-sponsored healthcare events

**July 2010-November 2012                      Pharmacist**  
**UAMS Inpatient Pharmacy**  
**Little Rock, AR**

The UAMS Medical Center Inpatient Pharmacy provides comprehensive, 24-hour inpatient pharmacy services to patients, physicians and staff who are in the Hospital. Job duties included, but were not limited to, the following:

- Compounding, packaging, labeling, and dispensing medications, intravenous admixtures, and parenteral nutrition solutions
- Confirming the accuracy of work performed by technical and pharmacy intern support personnel
- Reviewing prescribed drug therapy for appropriateness, effectiveness, and safety

**July 2010-June 2011                              Clinical Pharmacist, Anticoagulation Clinic**  
**UAMS Outpatient Center**  
**Little Rock, AR**

The UAMS Anticoagulation Clinic sees patients who are taking warfarin and need to be monitored at least every four weeks. Job duties included, but were not limited to, the following:

- Providing pharmacotherapy management, medication reconciliation, and patient education in anticoagulation management
- Directly assisting other providers in medication selection through provision of written and/or verbal consultation
- Supervising and instructing pharmacy students

**Professional Experience** (*continued*)

May 2008-July 2008                      **Pharmacy Intern**  
 May 2007-August 2007                **Long-Term Care, Retail**  
    **AllCare Pharmacy**  
    **Arkadelphia, AR**

AllCare Pharmacy provides pharmaceutical services to prisons and long-term health facilities throughout Arkansas, including nursing homes, human development centers and assisted living facilities. AllCare also operates a chain of eight retail pharmacies. Job duties included, but were not limited to, the following:

- Assisting the pharmacist in processing and labeling prescription medications
- Educating patients on prescription and over-the-counter medications
- Communicating effectively with patients, providers, and third-party payers throughout daily pharmacy activities
- Maintaining and managing pharmacy inventory

**Teaching Experience**

September 2014-Present                Lecturer  
    PhPr 5733 Pharmacy Management  
    UAMS College of Pharmacy, Department of Pharmacy Practice

September 2014-Present                Clinical Assistant Faculty  
    UAMS College of Pharmacy, Department of Pharmacy Practice

August 2010-June 2011                Recitation Facilitator  
    PhPr 5635 Therapeutics II  
    UAMS College of Pharmacy, Department of Pharmacy Practice

July 2010-June 2011                    Co-Preceptor for APPE Students  
    Acute Care Internal Medicine, Ambulatory Care Anticoagulation,  
    Ambulatory Care Women's Health, Acute Care Nephrology, and  
    Acute Care Solid Organ Transplant  
    UAMS Medical Center

**Committee Service**UAMS Medical Center

Pharmacy and Therapeutics Committee – <i>Secretary</i>	September 2014-Present
Chapter Champions Committee – <i>Member</i>	October 2014-Present
Clinical Laboratory Advisory Committee – <i>Member</i>	February 2016-Present
Code Blue Committee – <i>Member</i>	January 2015-Present
Inspection Readiness Committee – <i>Member</i>	April 2015-Present
Institutional Policy Review Committee – <i>Member</i>	November 2015-Present
Medical Record Committee – <i>Member</i>	November 2015-Present
Safety, Operational Process, and Education Committee – <i>Member</i>	November 2014-Present
Sentinel Event Alert Committee – <i>Member</i>	January 2015-Present
Stroke Team Committee – <i>Member</i>	October 2014-Present

## Presentations

“Quality Improvement for Health-Systems Pharmacists.” UAMS College of Pharmacy. March 26, 2015.

“Reducing 30-Day Readmissions Rates for Dual Eligible Beneficiaries.” [Guest Speaker]. Centers for Medicare & Medicaid Services’ Region Six All Associations Meeting. Regional Call. June 9, 2014.

“Improving Care Transitions among Medicare-Medicaid Enrollees: A CMS Special Innovation Project.” HomeCare Association of Arkansas’s Annual Conference. Little Rock, AR. June 5, 2014.

“Forming a Community Coalition to Improve Activation and Address Hospital Readmission Rates: A Quality Improvement Project.” [Paper Presentation]. Southern Gerontological Society’s 35th Annual Meeting. Little Rock, AR. April 4, 2014.

“Sustaining Change: Public Narrative as a Leadership Practice for Sustainability.” [Guest Speaker]. Centers for Medicare & Medicaid Services’ Care Reinvention through Innovation Spread National Coordinating Center. National Webinar. February 20, 2014.

“Care Transitions in Arkansas.” Arkansas Social Workers in Healthcare Fall Conference. Little Rock, AR. November 8, 2013.

“Pharmacy Involvement in Quality Metrics.” Arkansas Association of Health-System Pharmacists Fall Seminar. Little Rock, AR. October 3, 2013.

“An Overview of Care Transitions.” HomeCare Association of Arkansas’s Annual Conference. Little Rock, AR. June 6, 2013.

“Discovery Learning Series: Coaching in Action.” [Panel Presentation]. Centers for Medicare & Medicaid Services Learning & Action Network National Coordinating Center Session. April 24, 2013.

“Reducing Readmission Rates among Medicare-Medicaid Enrollees.” Arkansas Care Transitions (ACT) Delta Coalition. Dumas, AR. April 23, 2013.

“Discovering Deliverables: Creative Ways to Utilize your Data on Adverse Drug Events.” Centers for Medicare & Medicaid Services 2012 QualityNet Conference. Baltimore, MD. December 12, 2012.

“Payment Reform Initiatives in Arkansas: Where’s the Pharmacist.” Arkansas College of Clinical Pharmacy Symposium. Little Rock, AR. November 15, 2012.

“An Overview of Care Transitions Efforts in Arkansas.” Arkansas Gerontological Society Membership Annual Symposium. Little Rock, AR. November 1, 2012.

“Care Transitions in Arkansas.” Arkansas Care Transitions (ACT) East Coalition. Jonesboro, AR. October 30, 2012.

“Improving Care Transitions in Your Community.” Mena Area Health Care Coalition. Virtual Webinar. October 24, 2012.

“Reducing Antipsychotic Usage in Elderly Nursing Home Patients with Dementia: A National CMS Initiative.” AFMC Nursing Home Regional Training. Jonesboro, AR. September 27, 2012.

“30-Day Readmissions in Arkansas.” *ARBestHealth* Statewide Coalition Meeting. Little Rock, AR. September 12, 2012.

“Reducing Adverse Drug Events in Arkansas.” Health Care Improvement Coalition. Little Rock, AR. May 4, 2012.

## Presentations (*continued*)

“Improving Care Transitions in Your Community.” Conway Health Care Coalition. Conway, AR. May 2, 2012.

“The Community-Based Care Transitions Program (CCTP).” Fort Smith Transitions Coalition. Fort Smith, AR. February 16, 2012.

“Evidence-Based Care Transitions Interventions.” Northeast Arkansas Transitions Coalition. Jonesboro, AR. February 6, 2012.

“Northeast Arkansas Care Transitions.” Northeast Arkansas Transitions Coalition. Jonesboro, AR. January 17, 2012.

“Care Transitions Learning & Action Network (LAN): The Community-Based Care Transitions Program (CCTP).” Statewide Care Transitions LAN Participants. Webinar. December 6, 2011.

“Will a Reengineered Discharge Process Decrease Readmission Rates in Patients with Congestive Heart Failure?” Midwest Pharmacy Residents Conference. Omaha, NE. May 5, 2011.

“UAMS Project RED: A Re-Engineered Discharge Process for Hospitals.” [Panel Presentation]. Transitions of Care Conference. Little Rock, AR. April 13, 2011. 250 Attendees.

“Eplerenone in Patients with Systolic Heart Failure and Mild Symptoms: A Review of the EMPHASIS-HF Trial and Its Impact on Current Practice.” Arkansas State Board of Pharmacy Approved CE. Little Rock, AR. January 19, 2011.

“Emergency Contraception: The Role of Ella (ulipristal) in Current Practice.” UAMS College of Pharmacy APPE Students. Little Rock, AR. November 15, 2010.

“Secondary Hyperparathyroidism in Renal Transplant Patients.” UAMS College of Pharmacy Acute Care Solid Organ Transplant Rotation. Little Rock, AR. March 24, 2010.

“Safety and Efficacy of Fondaparinux: A Review of Clinical Trials.” Arkansas State Board of Pharmacy Approved CE. Little Rock, AR. January 27, 2010.

“Introduction to Type II Diabetes Mellitus.” UAMS College of Pharmacy Summer Camp Program. Little Rock, AR. June 8, 2009.

## Publications

**Smith CL.** Quality Notes from AFMC: A New Era for Quality Improvement. *AR RX, The Arkansas Pharmacist*. Summer 2014; 27-28.

**Smith CL.** Quality Notes from AFMC: Quality Improvement 101: How to Get Started. *AR RX, The Arkansas Pharmacist*. Spring 2014; 24-25.

**Smith CL.** Quality Notes from AFMC: Influenza: It’s Not Too Late to Vaccinate. *AR RX, The Arkansas Pharmacist*. Winter 2014; 23.

**Smith CL.** Quality Notes from AFMC: Improving Care for Medicare-Medicaid Patients. *AR RX, The Arkansas Pharmacist*. Fall 2013; 17.

**Smith CL.** Quality Notes from AFMC: Antimicrobial Stewardship Programs. *AR RX, The Arkansas Pharmacist*. Summer 2013; 21.

## Publications *(continued)*

**Smith CL.** Quality Notes from AFMC: Antipsychotic Use in Nursing Homes. *AR RX, The Arkansas Pharmacist*. Spring 2013; 20-21.

**Smith CL.** Quality Notes from AFMC: Million Hearts Campaign. *AR RX, The Arkansas Pharmacist*. Winter 2013; 23.

**Smith CL.** Quality Notes from AFMC: Improving Care Transitions in Arkansas. *AR RX, The Arkansas Pharmacist*. Fall 2012; 21.

(Reprint) **Smith CL.** Reducing adverse drug events: a look at clinical pharmacy services. *The Journal of the Arkansas Medical Society*. Fall 2012; 108(13):298-299.

(Reprint) **Smith CL.** Reducing adverse drug events: a look at clinical pharmacy services. *Arkansas Hospitals*. Summer 2012: 50-51.

**Smith CL.** Quality Notes from AFMC: Reducing Adverse Drug Effects. *AR RX, The Arkansas Pharmacist*. Summer 2012; 22-23.

**Smith CL,** Hutchison LC. Using Acetaminophen Safely. *Aging Arkansas*. 2009;22(12):18

## Research Experience

**Quarles Smith C,** Sanders N, Mantz J, Gibson A, et al. An Exploratory Study Examining the Introduction of Two Novel Interventions to Decrease Readmission Rates in the Arkansas Delta. Centers for Medicare & Medicaid Services Special Innovation Project. September 2012 – June 2014.

**Quarles Smith C,** Bondurant K, Johnston J, Camp J, et al. The Hospital-to-Home Intervention: A Quality Improvement Project to Reduce Hospital Readmission Rates through Patient Activation and Medication Adherence. Centers for Medicare & Medicaid Services 10<sup>th</sup> Scope of Work Project. August 2011 – August 2013.

**Quarles Smith C,** Bondurant K, Johnston J, Nipps F, et al. Forming a Community Coalition to Improve Activation and Address Hospital Readmission Rates: A Quality Improvement Project. Centers for Medicare & Medicaid Services 10<sup>th</sup> Scope of Work Project. August 2011 – August 2013.

**Quarles Smith CL,** Carver N. Will a Reengineered Discharge Process Decrease Readmission Rates in Patients with Congestive Heart Failure? UAMS Pharmacy Residency Project. July 2010 - June 2011.

## Certifications

May 2011	Post-Graduate Teaching Certificate UAMS College of Pharmacy
September 2010-2012	Advanced Cardiac Life Support Provider American Heart Association
January 2010-Present	Disease State Management Credentials Arkansas State Board of Pharmacy
February 2009-2012	Authority to Administer Medications/Immunizations Arkansas State Board of Pharmacy
September 2006-Present	Basic Life Support for Healthcare Providers American Heart Association

## Professional Memberships

Arkansas Association for Healthcare Quality, 2011 to present  
 Arkansas College of Clinical Pharmacy, 2010 to present  
 American Society of Health-System Pharmacists, 2010 to present  
 American Pharmacists Association, 2010 to present  
 Arkansas Pharmacists Association, 2010 to present  
 Arkansas Association of Health-System Pharmacists, 2010 to present  
 American College of Clinical Pharmacy, 2010-2016  
 American Pharmacists Association Academy of Student Pharmacists, 2006-2010  
 Student Society for Health-System Pharmacists, 2006-2010  
 National Community Pharmacies Association – Student Member, 2006-2010  
 Christian Pharmacists Fellowship International – Student Member, 2006-2010

## Volunteer Service

May 2012-Present	Junior League of Little Rock Arkansas Food Bank Network, Women and Children First, Boosters and Big Rigs, Holiday House, Holiday House Children’s Event Little Rock, AR
July 2010-July 2012	Volunteer Pharmacist Shepherd’s Hope Neighborhood Health Center Little Rock, AR
February 2010-April 2010	Volunteer Amboy Community Food Pantry North Little Rock, AR
March 2010	Recruitment Volunteer UAMS College of Pharmacy Recruitment Visit Henderson State University Arkadelphia, AR
December 2009	Angel Tree Distribution Center Volunteer The Salvation Army North Little Rock, AR
January 2009	Volunteer Pharmacy Intern Westside Free Medical Clinic Little Rock, AR
March 2009	Volunteer Pharmacy Intern Christian Community Care Clinic Benton, AR
September 2008	Volunteer Pharmacy Intern Shepherd’s Hope Neighborhood Health Center Little Rock, AR

## Awards and Honors

June 2011	UAMS Pharmacy Practice “Rock Star” Resident Award
April 2008	Wal-Mart Pharmacy Scholarship <i>For scholastic achievement and leadership</i>